

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 08<sup>th</sup> day of March 2019**  
**In C.G. No: 211/ 2017-18/Kurnool Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

**Smt. M. Santha Kumari,**  
**W/o. Kasim**  
**Malapeta,**  
**SC Colony,**  
**Banaganapalli**  
**Kurnool Dt.**

**Complainant**

**And**

**1. Assistant Engineer/O/Banaganapalli (T)**  
**2. Assistant Divisional Engineer/O/Banaganapalli**  
**3. Divisional Engineer/O/Dhone**

**Respondents**

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**ORDER**

1. The complainant filed a petition before this Forum for shifting of lines passing over her house.
2. Respondent No. 2 submitted his written submission before the Forum wherein he stated that an estimate was prepared as per the request of the complainant and the same was sanctioned for an amount of Rs. 48,553/-. The demand notice was served to the complainant but she did not turned up for payment of shifting charges. Respondent No. 2 also submitted that the complainant requested to reduce the charges since she was unable to pay the estimated amount. It was not possible to reduce the estimate charges and hence the work will be started after receipt of payment from the complainant.
3. When the complainant was contacted over phone by this Forum to the complainant contact number registered with the Forum, her son in law Sri. Venkatesh replied that the respondents intimated them to pay the shifting charges and also stated that now they are

**DESPATCHED**

**DATE**

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lack of money and they will pay the shifting charges whenever they have sufficient amount.

4. In view of the above, the complainant is hereby advised to pay the shifting charges as per the demand notice issued by the respondents so that their grievance will be resolved. Accordingly the case is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 08<sup>th</sup> March 2019.

Sd/-	Sd/-	Sd/-	Sd/-
<b>Member (Finance)</b>	<b>Member (Technical)</b>	<b>Independent Member</b>	<b>Chairperson</b>

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.